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Mission

To enhance access and uptake of the latest clinical evidence among current and future health care providers serving vulnerable populations.

Vision

All providers will routinely access the best available evidence for diagnosis and treatment to provide the best possible care everywhere.

- Provides one-year renewable UpToDate subscriptions for individual health care providers (e.g. clinicians, physicians, nurses, pharmacists, residents, medical officers, etc.) serving vulnerable populations
- Since its founding in 2009, the Better Evidence for Clinical Care program has facilitated 300,000+ free UpToDate subscriptions to qualified health professionals in 185+ countries

"I work in medicine, offering clinical care free of charge to patients, and often represent the patient's only opportunity to see a doctor. In those instances, UpToDate has helped me choose the best management measures in order to minimize the damage caused by the long waiting times, and sometimes even to initiate treatment myself while patients wait for specialist appointments."

– Provider in Brazil

- **UpToDate** is a clinical decision support tool authored by 7,300 world-renowned physicians who synthesize the most recent medical information into trusted, evidence-based recommendations accessible via the web or download, on a computer or a smartphone.
- Over 2 million clinicians in over 190 countries rely on UpToDate to find the answers to pressing questions.
- Clinicians report information provided by UpToDate changes their decisions 30% of the time, impacting patient outcomes.

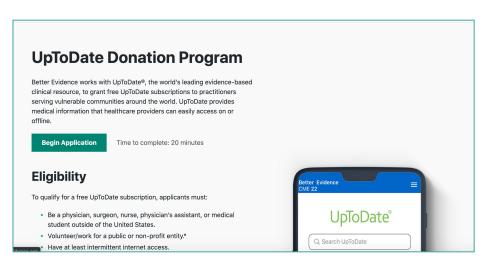
Better Evidence for Clinical Care: Program Eligibility

To qualify for the Better Evidence for Clinical Care Program, applicants must:

- Provide Be a physician, nurse, physician's assistant, pharmacist, or medical student outside of the United States.
- Volunteer/work for a public or non-profit entity.*
- Verify your email address and employment status.
- Verify your identity through a third party site using government-issued ID and selfie.
- Have at least intermittent internet access.
- Be able to complete the application in English.
- Explain how your work directly aligns with our program aim.
- Verify that neither you nor your institution can afford UpToDate.**
- All candidates who meet these eligibility criteria will be granted a free UpToDate subscription.

^{*}For-profit organizations are not eligible to apply.

^{**}UpToDate has a tiered pricing structure for countries outside of the United States and provides discounted rates for groups as well as residents, students, and other physicians in training. For information on the cost of UpToDate in your area and for your profession/role, please visit the following webpage: UpToDate Customer Information



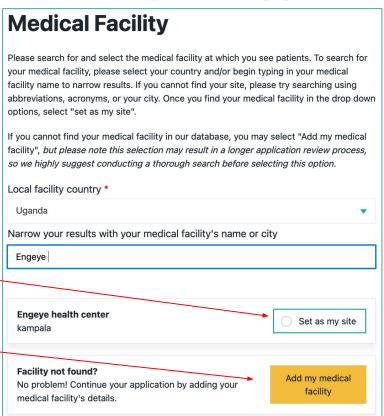
https://www.better-evidence.org/

- The application takes about 20 minutes to complete
- Application processing takes 30 45
 days total but can be longer if we are
 receiving large volumes of
 applications
- Award decisions will be sent via email
- Applicants can reach out to <u>beproviders@globalhealthdelivery.org</u> with any questions

Begin your application prepared to provide the following information:

- A verifiable email address
 - Institutional/organizational email addresses will allow for expedited review.
 - Applications from anonymous email domains will NOT be accepted.
- **Proof of employment** for the site where you provide direct patient care. Provide ONE of the following:
 - A copy of the first and last page of your contract showing your name, role, site, and dates OR
 - A photo of your ID badge that includes your name and site OR
 - A photo or selfie in front of a clinic or site sign with the name clearly visible
 - Note: Medical licenses or documents that do not list your specific site of care will NOT be accepted as proof of employment.
- A government-issued ID
 - You may need to provide a passport or national identity card and take a live selfie to complete your application.

- First, the applicant will need to indicate which medical site they are working at
- This will be done by selecting their country and searching for their site by typing in the facility name
- If the site has already been registered, please select it from the drop down options
- -If the site does not show up when searching, it is possible to add new sites



The applicant will then provide proof of employment, and answer

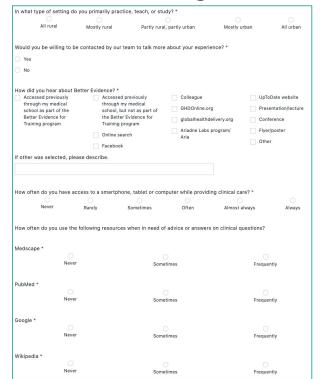
demographic and role questions:

Better Evidence-UpToDate Donation Application Program aim: To ensure healthcare workers in resource-limited settings can access UpToDate. Employment Verification Document (Upload) * Please upload one of the following to verify your employment and site affiliation: A copy of the first and last page of your contract showing your name, role, site, and dates A photo of your ID badge that includes your name and site A photo or selfie in front of a clinic or site sign with the name clearly visible Upload your file below in PDF, JPG, or PNG format. NOTE: If you do not have one of the above documents, you may submit an employment verification letter. This letter must be on institutional letterhead and signed and dated by your site director. In some cases, submitting a verification letter may delay the processing of your application as we verify the details of your employment. Your current document: Employment Verification.png Choose File No file chosen

First Name/Given Na	ime *	Last Name/Family N	lame *
Title/Degree Select all that apply			
DO	MBChB	PA	Other
MBA	MD	PhD	
MBBS	MPH	RN	
If other was selected	d, please describe.		
off other was selected What is your preferr (For example: Dr. Smith, in the select the general select the	d, please describe. ed salutation for correspondence Ms. Jane, etc.)	?	
off other was selected What is your preferr (For example: Dr. Smith, in the select the general select the	d, please describe. ed salutation for correspondence Ms. Jane, etc.)	?	

No

As well as their setting and tool use:



In addition to questions about "add-ons":

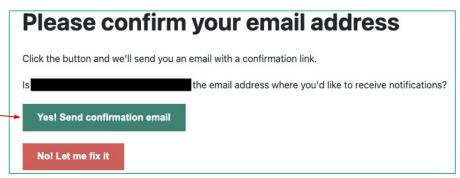
If there are other digital tools you	feel could improve your practice	and would like access to, plea	ase list:			
Aproximately how many of the clinical care providers that you work with use UpToDate? *						
O 100% O 75% O 50	0% 25% 0%	○ I don't know				
N/A (I don't work with other	clinical providers.)					
			V9 - 14 - V9 - 110			
In the last month, when you've had	d diagnostic or treatment questio	ns, how often have you been	able to find the answers? *			
Never	Sometimes	Frequently	N/A			
		,				
I would like to add Downloadable I an initial Internet-powered downlo		oles offline access on a deskto	op computer or laptop after			
Yes						
○ No						
Your subscription will come with N on smartphones and/or tablets (if						
○ Yes						
○ No						
○ No						
Through using UpToDate, you may	$_{\prime}$ be able to accrue continuing me	dical education credits. Would	d this be of interest to you?			

- They'll also be asked to describe their "Program Aim"
- This question seeks an understanding of how they plan to use UpToDate, and verifies whether they will be using it to benefit vulnerable populations
- In this section, they should be sure to mention whether they are seeing patients directly, and how they are serving vulnerable populations

Better Evidence UpToDate Donation Application Program Aim * In English, please explain, in as much detail as possible, why you are applying for an UpToDate subscription through our donations program. In your answer, you may include information such · A description of your role including direct patient care · How you envision UpToDate impacting your clinical practice . The set-up and funding structure of your organization (the sources of revenue for your site's services, if you are part of a larger health network, what kinds of medical resources are made available to staff, etc) Your organization's impact on the community (what population of patients your site primarily serves, whether health care is provided at no cost for those who cannot afford it, etc.) Back Save as Draft Submit Application Not ready to submit your application? Save your application as a draft, and you can return later to edit or proofread.

 Next, you'll be asked to send a confirmation link to your email address

 In order to confirm it, you will need to go to your email and click the link before navigating back to the application to complete your submission.





 Applicants may be asked to provide ID verification through a third-party site, <u>Veriff</u>

Identity Verification

 If you are taken to this stage of the application, you will need to provide a passport or national identity card and take a live selfie to complete your application

To complete your application, you need to verify your identity. You will be redirected to Veriff, a secure third-party site.

You will be asked to:

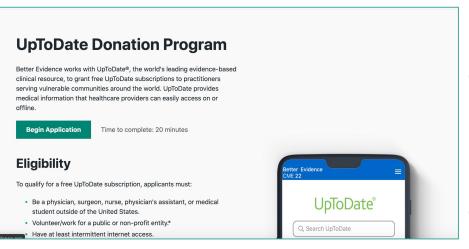
- Upload a valid government-issued ID (e.g., passport, national ID, or driver's license)
- · Take a selfie using your phone or webcam

Click "Continue" to begin the identity verification process when you have your ID in-hand and a device ready to take a selfie

If you have questions about how your data will be processed, you can view <u>Veriff's privacy notice</u>. If Veriff does not support documentation from your country, please email beproviders@globalhealthdelivery.org. See Veriff's list of supported countries.

Continue

Better Evidence for Clinical Care: Program Renewal



- To maintain subscription access, providers will complete a short renewal application each year
- We recommend providers apply for renewal 2-3 months prior to their subscription expiration date to avoid a lapse in access - they will receive reminder emails to do so when the time comes
- There is no limit to the number of times a provider can renew their account

https://www.better-evidence.org/

Promoting Uptake of UpToDate

We recommend nominating 1-2 local advocates who can lead efforts to improve tool uptake by:

- Educating friends and colleagues about the Better Evidence for Clinical Care program
- Assisting providers in applying for donated UpToDate access and encouraging their use of the tool in daily practice

Implementation Ideas:

- Start an email listserv for providers and send information about the program and application link
- Designate a provider representative to communicate with others via
 WhatsApp about the program
- Host webinars/training sessions for providers on the features and benefits of UpToDate and how to apply for continued access

Questions?

You can contact us at beproviders@globalhealthdelivery.org

Note:

There is no restriction on the number of donated subscriptions we can award, so please share about this program with others!

There is also no limit on the number of times a provider can renew their account.







