



Better Evidence for Clinical Care Overview



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Better Evidence for Clinical Care: Overview



Mission

To enhance access and uptake of the latest clinical evidence among current and future health care providers serving vulnerable populations.

Vision

All providers will routinely access the best available evidence for diagnosis and treatment to provide the best possible care everywhere.

Better Evidence for Clinical Care: Overview



- Provides one-year renewable UpToDate subscriptions for individual health care providers (e.g. clinicians, physicians, nurses, pharmacists, residents, medical officers, etc.) serving vulnerable populations
- Since its founding in 2009, the Better Evidence for Clinical Care program has facilitated 300,000+ free UpToDate subscriptions to qualified health professionals in 185+ countries

"I work in medicine, offering clinical care free of charge to patients, and often represent the patient's only opportunity to see a doctor. In those instances, UpToDate has helped me choose the best management measures in order to minimize the damage caused by the long waiting times, and sometimes even to initiate treatment myself while patients wait for specialist appointments."

– Provider in Brazil

Better Evidence for Clinical Care: Overview

- **UpToDate** is a clinical decision support tool authored by 7,300 world-renowned physicians who synthesize the most recent medical information into trusted, evidence-based recommendations accessible via the web or download, on a computer or a smartphone.
- Over 2 million clinicians in over 190 countries rely on UpToDate to find the answers to pressing questions.
- Clinicians report information provided by UpToDate changes their decisions 30% of the time, impacting patient outcomes.

Better Evidence for Clinical Care: Program Eligibility



To qualify for the Better Evidence for Clinical Care Program, applicants must:

- Provide Be a physician, nurse, physician's assistant, pharmacist, or medical student outside of the United States.
- Volunteer/work for a public or non-profit entity.*
- Verify your email address and employment status.
- Verify your identity through a third party site using government-issued ID and selfie.
- Have at least intermittent internet access.
- Be able to complete the application in English.
- Explain how your work directly aligns with our program aim.
- Verify that neither you nor your institution can afford UpToDate.**
- All candidates who meet these eligibility criteria will be granted a free UpToDate subscription.

*For-profit organizations are not eligible to apply.

**UpToDate has a tiered pricing structure for countries outside of the United States and provides discounted rates for groups as well as residents, students, and other physicians in training. For information on the cost of UpToDate in your area and for your profession/role, please visit the following webpage: [UpToDate Customer Information](#)

Better Evidence for Clinical Care: Program Application

UpToDate Donation Program

Better Evidence works with UpToDate®, the world's leading evidence-based clinical resource, to grant free UpToDate subscriptions to practitioners serving vulnerable communities around the world. UpToDate provides medical information that healthcare providers can easily access on or offline.

Begin Application

Time to complete: 20 minutes

Eligibility

To qualify for a free UpToDate subscription, applicants must:

- Be a physician, surgeon, nurse, physician's assistant, or medical student outside of the United States.
- Volunteer/work for a public or non-profit entity.*
- Have at least intermittent internet access.



<https://www.better-evidence.org/>

- The application takes about **20 minutes** to complete
- Application processing takes **30 - 45 days total** but can be longer if we are receiving large volumes of applications
- Award decisions will be sent **via email**
- Applicants can reach out to beproviders@globalhealthdelivery.org with any questions

Better Evidence for Clinical Care: Program Application

Begin your application prepared to provide the following information:

- **A verifiable email address**
 - Institutional/organizational email addresses will allow for expedited review.
 - Applications from anonymous email domains will NOT be accepted.
- **Proof of employment** for the site where you provide direct patient care. Provide ONE of the following:
 - A copy of the first and last page of your contract showing your name, role, site, and dates OR
 - A photo of your ID badge that includes your name and site OR
 - A photo or selfie in front of a clinic or site sign with the name clearly visible
 - Note: Medical licenses or documents that do not list your specific site of care will NOT be accepted as proof of employment.
- **A government-issued ID**
 - You may need to provide a passport or national identity card and take a live selfie to complete your application.

Better Evidence for Clinical Care: Program Application

- First, the applicant will need to **indicate which medical site they are working at**
 - This will be done by selecting their country and searching for their site by typing in the facility name
 - If the site has already been registered, please select it from the drop down options
- If the site does not show up when searching, it is possible to add new sites

Medical Facility

Please search for and select the medical facility at which you see patients. To search for your medical facility, please select your country and/or begin typing in your medical facility name to narrow results. If you cannot find your site, please try searching using abbreviations, acronyms, or your city. Once you find your medical facility in the drop down options, select "set as my site".

If you cannot find your medical facility in our database, you may select "Add my medical facility", *but please note this selection may result in a longer application review process, so we highly suggest conducting a thorough search before selecting this option.*

Local facility country *

Uganda

Narrow your results with your medical facility's name or city

Engeye|

Engeye health center
kampala

☐ Set as my site

Facility not found?

No problem! Continue your application by adding your medical facility's details.

Add my medical
facility

Better Evidence for Clinical Care: Program Application

The applicant will then provide proof of employment, and answer demographic and role questions:

Better Evidence-UpToDate Donation Application

Program aim: To ensure healthcare workers in resource-limited settings can access UpToDate.

Employment Verification Document (Upload) *

Please upload one of the following to verify your employment and site affiliation:

- A copy of the first and last page of your contract showing your name, role, site, and dates
- A photo of your ID badge that includes your name and site
- A photo or selfie in front of a clinic or site sign with the name clearly visible

Upload your file below in PDF, JPG, or PNG format.

NOTE: If you do not have one of the above documents, you may submit an employment verification letter. This letter must be on institutional letterhead and signed and dated by your site director. In some cases, submitting a verification letter may delay the processing of your application as we verify the details of your employment.

Your current document: [Employment Verification.png](#)

No file chosen

Better Evidence-UpToDate Donation Application

Program aim: To ensure healthcare workers in resource-limited settings can access UpToDate.

First Name/Given Name *

Last Name/Family Name *

Title/Degree

Select all that apply

- | | | | |
|-------------------------------|--------------------------------|------------------------------|--------------------------------|
| <input type="checkbox"/> DO | <input type="checkbox"/> MBChB | <input type="checkbox"/> PA | <input type="checkbox"/> Other |
| <input type="checkbox"/> MBA | <input type="checkbox"/> MD | <input type="checkbox"/> PhD | |
| <input type="checkbox"/> MBBS | <input type="checkbox"/> MPH | <input type="checkbox"/> RN | |

If other was selected, please describe.

What is your preferred salutation for correspondence?

(For example: Dr. Smith, Ms. Jane, etc.)

Please select the gender with which you most closely identify. *

☐ Male ☐ Female ☐ Prefer not to answer

What is your age? *

Preferred phone number *

Better Evidence for Clinical Care: Program Application

As well as their setting and tool use:

In what type of setting do you primarily practice, teach, or study? *

☐ All rural ☐ Mostly rural ☐ Partly rural, partly urban ☐ Mostly urban ☐ All urban

Would you be willing to be contacted by our team to talk more about your experience? *

☐ Yes ☐ No

How did you hear about Better Evidence? *

☐ Accessed previously through my medical school as part of the Better Evidence for Training program ☐ Accessed previously through my medical school, but not as part of the Better Evidence for Training program ☐ Online search ☐ Facebook

☐ Colleague ☐ GHDOnline.org ☐ globalhealthdelivery.org ☐ Ariadne Labs program/ Aria

☐ UpToDate website ☐ Presentation/lecture ☐ Conference ☐ Flyer/poster ☐ Other

If other was selected, please describe.

How often do you have access to a smartphone, tablet or computer while providing clinical care? *

☐ Never ☐ Rarely ☐ Sometimes ☐ Often ☐ Almost always ☐ Always

How often do you use the following resources when in need of advice or answers on clinical questions?

Medscape * ☐ Never ☐ Sometimes ☐ Frequently

PubMed * ☐ Never ☐ Sometimes ☐ Frequently

Google * ☐ Never ☐ Sometimes ☐ Frequently

Wikipedia * ☐ Never ☐ Sometimes ☐ Frequently

In addition to questions about “add-ons”:

If there are other digital tools you feel could improve your practice and would like access to, please list:

Aproximately how many of the clinical care providers that you work with use UpToDate? *

☐ 100% ☐ 75% ☐ 50% ☐ 25% ☐ 0% ☐ I don't know

☐ N/A (I don't work with other clinical providers.)

In the last month, when you've had diagnostic or treatment questions, how often have you been able to find the answers? *

☐ Never ☐ Sometimes ☐ Frequently ☐ N/A

I would like to add Downloadable Desktop: An application that enables offline access on a desktop computer or laptop after an initial Internet-powered download *

☐ Yes ☐ No

Your subscription will come with MobileComplete: All UpToDate features accessible without a Wi-Fi or network connection on smartphones and/or tablets (if available in your country). Do you anticipate using these features? *

☐ Yes ☐ No

Through using UpToDate, you may be able to accrue continuing medical education credits. Would this be of interest to you? *

☐ Yes ☐ No

Better Evidence for Clinical Care: Program Application

- They'll also be asked to describe their "Program Aim"
- This question seeks an **understanding of how they plan to use UpToDate**, and verifies whether they will be using it to benefit vulnerable populations
- In this section, they should be sure to mention **whether they are seeing patients directly, and how they are serving vulnerable populations**

Better Evidence UpToDate Donation Application

Program Aim *

In English, please explain, in as much detail as possible, why you are applying for an UpToDate subscription through our donations program. In your answer, you may include information such as:

- A description of your role including *direct patient care*
- How you envision UpToDate impacting your *clinical practice*
- The set-up and funding structure of your organization (the sources of revenue for your site's services, if you are part of a larger health network, what kinds of medical resources are made available to staff, etc)
- Your organization's impact on the community (what population of patients your site primarily serves, whether health care is provided at no cost for those who cannot afford it, etc.)

[Back](#)[Save as Draft](#)[Submit Application](#)

Not ready to submit your application?

Save your application as a draft, and you can return later to edit or proofread.

Better Evidence for Clinical Care: Program Application

- Next, you'll be asked to send a confirmation link to your email address
- In order to confirm it, you will need to go to your email and click the link before navigating back to the application to complete your submission.

Please confirm your email address

Click the button and we'll send you an email with a confirmation link.

Is [REDACTED] the email address where you'd like to receive notifications?

Yes! Send confirmation email

No! Let me fix it



BETTER EVIDENCE

Better Evidence: Email Confirmation

This email is to confirm your email address for the Better Evidence for Clinical Care portal.

Click this link, or copy it to a web browser, to confirm your email address:

https://better-evidence.org/confirm_email_token/email_confirm/eyJwYXJhbSI6Mzk4MDc4fQ..aI0YSQ.jtUfs_haRdmGQ_Ceov1JZxvKego

Please log in at the link below for more information:

<https://better-evidence.org/login>

Better Evidence for Clinical Care: Program Application

- Applicants may be asked to provide ID verification through a third-party site, [Veriff](#)
- If you are taken to this stage of the application, you will need to provide a passport or national identity card and take a live selfie to complete your application

Identity Verification

To complete your application, you need to verify your identity. You will be redirected to Veriff, a secure third-party site.

You will be asked to:

- Upload a valid government-issued ID (e.g., passport, national ID, or driver's license)
- Take a selfie using your phone or webcam

Click "Continue" to begin the identity verification process when you have your ID in-hand and a device ready to take a selfie

If you have questions about how your data will be processed, you can view [Veriff's privacy notice](#). If Veriff does not support documentation from your country, please email beproviders@globalhealthdelivery.org. See Veriff's list of [supported countries](#).

Continue

[Veriff](#) is an identity verification provider that helps companies connect with customers.

Better Evidence for Clinical Care: Program Renewal

UpToDate Donation Program

Better Evidence works with UpToDate®, the world's leading evidence-based clinical resource, to grant free UpToDate subscriptions to practitioners serving vulnerable communities around the world. UpToDate provides medical information that healthcare providers can easily access on or offline.

[Begin Application](#)

Time to complete: 20 minutes

Eligibility

To qualify for a free UpToDate subscription, applicants must:

- Be a physician, surgeon, nurse, physician's assistant, or medical student outside of the United States.
- Volunteer/work for a public or non-profit entity.*
- Have at least intermittent internet access.



- To maintain subscription access, **providers will complete a short renewal application each year**
- We recommend providers **apply for renewal 2-3 months prior to their subscription expiration date** to avoid a lapse in access - they will receive reminder emails to do so when the time comes
- There is no limit to the number of times a provider can renew their account

<https://www.better-evidence.org/>

Promoting Uptake of UpToDate

We recommend nominating 1-2 local advocates who can lead efforts to improve tool uptake by:

- Educating friends and colleagues about the Better Evidence for Clinical Care program
- Assisting providers in applying for donated UpToDate access and encouraging their use of the tool in daily practice

Implementation Ideas:

- Start an **email listserv** for providers and send information about the program and application link
- Designate a **provider representative** to communicate with others **via WhatsApp** about the program
- Host **webinars/training sessions** for providers on the features and benefits of UpToDate and how to apply for continued access

Better Evidence for Clinical Care: Overview

Questions?

You can contact us at beproviders@globalhealthdelivery.org

Note:

There is no restriction on the number of donated subscriptions we can award, so please share about this program with others!

There is also no limit on the number of times a provider can renew their account.

